

Mahad Imran

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EDUCATION

University of Texas at Arlington

Expected Spring 2027

Bachelor of Science in Computer Science | GPA: 3.70

TECHNICAL SKILLS

Languages: Python, Java, C++, SQL, JavaScript, HTML/CSS, Ruby

Frameworks/Tools: Ruby on Rails, Hotwire, Git, Linux, WebSockets, JSON, VS Code

IT/Systems: hardware troubleshooting, basic networking, VPS deployment, workflow documentation

Spoken Languages: English, Urdu, Hindi

EXPERIENCE

SaveLife.ai

May 2026 - Present

AI Research & Implementation Intern

- Support applied AI research workflows by organizing technical material, assisting with experimentation, and contributing to research documentation under senior guidance.
- Test conversational voice-AI prototypes for healthcare use cases, evaluating response quality, latency, speech recognition, accent handling, and medically appropriate behavior.
- Provide client-facing technical support through WhiteRock Medical implementation work, including onsite troubleshooting, workflow observation, and bridging client needs with the technical team.
- Document workflow issues, user feedback, and implementation gaps to support AI deployment in clinical and front-desk environments.

Independent Consulting

2024 - Present

IT & Operations Consultant / Contractor

- Streamlined customer workflows for small businesses, reducing estimated peak-hour wait times by approximately 22-30%.
- Reorganized and modernized 5+ computer systems, improving reliability, daily usability, and staff access to core tools.
- Digitized and structured business operations, cutting estimated manual workload by approximately 25%.
- Provided technical setup and troubleshooting support, decreasing recurring technical issues by approximately 30%.

The Black Sheep Marketing

Sept. 2025 - Present

Student Data Collector

- Collected, verified, and organized student data to support targeted marketing and outreach campaigns.

Patel Hospital

June 2022 - July 2022

IT Intern

- Supported hospital computer systems and hardware to maintain reliable day-to-day operations.
- Replaced and configured aging or damaged hardware components to improve system usability and performance.
- Assisted the software team with troubleshooting technical issues affecting administrative workflows.

Alpha College

Oct. 2022 - Aug. 2023

Mathematics Assistant Teacher

- Co-taught 100+ Grade 12-13 students in Mathematics, explaining technical concepts clearly and resolving student questions.
- Supported peer-to-peer learning and helped students build confidence with challenging topics.

PROJECTS

FastTracker | Ruby on Rails, Hotwire, VPS Deployment

- Built and deployed a mobile-friendly full-stack application for tracking missed Ramadan fasts, seasonal backlog, and completed make-up fasts through a clean workflow.
- Maintained the live application on a VPS-backed deployment, connecting a practical user need with production web development experience.

Web-Based Checkers Game | Java, HTML/CSS, JavaScript, WebSockets, JSON, Git

- Collaborated on a full-stack multiplayer Checkers web application and contributed to the Java backend Pair Up module for lobbies, queues, sessions, and real-time transitions.

RELEVANT COURSEWORK

Algorithms and Data Structures; Operating Systems; Fundamentals of Software Engineering; Programming Languages; Theoretical Concepts in Computer Science; Software Testing and Maintenance; Engineering Probability